

# Waste & Recycling Report

2020/21

## Waste & Recycling

Our buildings and customers generate a considerable amount of waste each year; as a result, we have adopted an effective waste management strategy to reduce this.

Our objective is to reduce the amount of waste created and sent to landfill, whilst increasing the proportion being recycled. We also aim to turn any non-recyclable waste into a resource; therefore, we divert all non-recyclable waste to a local energy from waste plant.

### Total Waste Generated

We benchmark the total amount of waste generated and the proportion of waste that is incinerated and recycled each year to monitor year on year changes. We have reduced the amount of waste generated this year by 72% compared to the 2012/13 baseline year and a further 49% reduction from the previous year. This is largely due to an increase in the recycling rate and reduction in total waste generated as we continue to improve data accuracy. Our average recycling rate across all our properties was 73% as at March 2021. Whilst falling short of our 76% target, this is the highest recycling rate achieved to date and still maintained 100% diversion from landfill.

### Annual Waste Generation



Our rolling development and refurbishment activities have enhanced the performance of our portfolio, reducing our energy use, whilst driving down operational costs. Our recycling rate across the portfolio was 73% this year as a result of collaborative efforts from our site teams, contractors and customers. Our direct relationship and communication with our facilities teams and customers allows us to action any issues quickly, avoiding energy waste, improving recycling performance and enhancing customer experience. This engagement is crucial for us to reach our ambitious targets and our ultimate net zero goal.

## Looking forward

- Procure at least 95% of timber from certified sustainable sources (FSC Equivalent)
- Divert at least 95% of non-hazardous demolition waste by weight from landfill for all developments and major refurbishments
- Divert at least 95% of construction waste by weight from landfill for all developments and major refurbishments
- Achieve a 76% recycling rate across all buildings where Workspace are responsible for waste management by 31 March 2022, whilst maintaining 100% diversion from landfill
- Carry out monthly waste audits at targeted sites to improve waste management and performance
- Engage with our customers on sustainability-related topics through events, workshops, newsletters, posters and social media platforms
- Collect environmental data from customers who procure their own waste management services by 2025.