

## COMPLIANCE STATEMENTS

CONTINUED

## TCFD

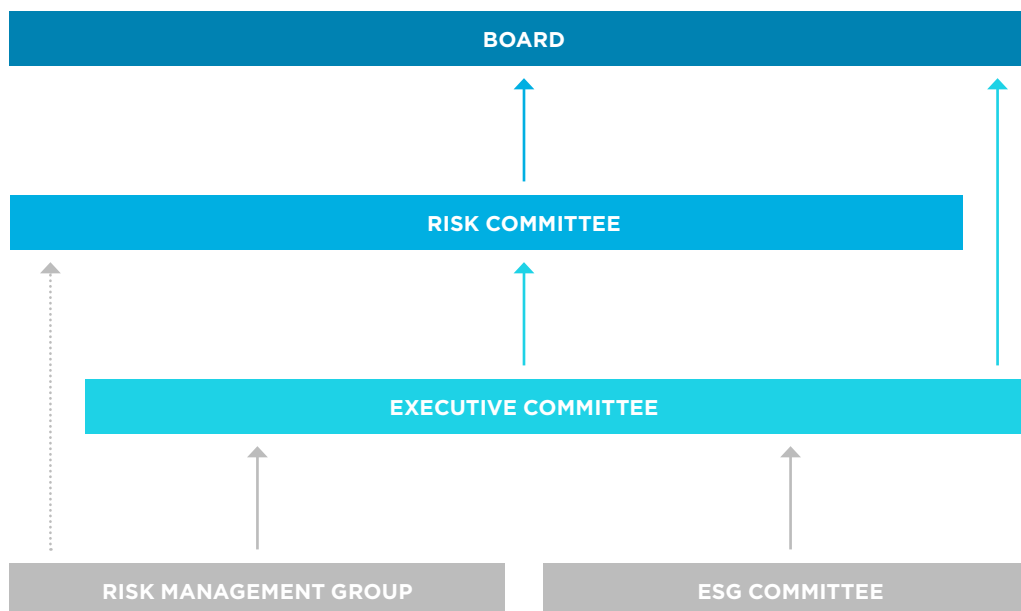
It is now widely recognised that ESG issues present a financial risk to the global economy. In an effort to improve transparency, the Task Force on Climate-related Financial Disclosures (TCFD) framework provides guidance to companies on how to improve reporting on climate-related financial risks and opportunities. Workspace supports the TCFD recommendations and is committed to implementing them, providing stakeholders with information on our exposure to climate-related risks and opportunities, helping them make informed decisions.

The TCFD framework addresses four key areas: **Governance, Strategy, Risk Management** and **Metrics & Targets**.

Following a gap analysis, this year we will be appointing a consultant to carry out a more in-depth scientific study on climate scenarios and undertake a quantitative analysis on the potential financial impacts. We will also be holding a workshop with key internal stakeholders to help inform the revised disclosure, as well as raise awareness of TCFD throughout the business.

## Governance

### THE BOARD'S OVERSIGHT OF CLIMATE-RELATED RISKS AND OPPORTUNITIES



#### Workspace Board

The highest level of responsibility for our long-term success and the delivery of strategic and operational objectives lies with the Board of Directors. The Board sets the Group's overall risk appetite, tolerance and strategy, including in relation to sustainability, carbon and energy management, of which climate change is directly linked.

#### Risk Committee

The Risk Committee is a Board committee formed of independent Non-Executive Directors and meets quarterly. It oversees the Group's risk management framework and advises the Board on risk appetite, tolerance and strategy.

#### Executive Committee

The Executive Committee is responsible for the Group's day-to-day risk management procedures and reports to the Risk Committee on the operation of the Group's risk management framework.

#### Risk Management Group

The Risk Management Group is chaired by the Chief Financial Officer with other members drawn from different areas of the business. It meets monthly and is responsible for implementing and embedding the Group's risk management activities and reviewing and challenging risk information. It reports to the Executive Committee with a dotted line to the Risk Committee.

#### ESG Committee

The ESG Committee meets monthly, is chaired by our Head of Sustainability and is made up of cross functional members who are actively involved in new developments, refurbishments and building operations. The ESG Committee is therefore well positioned to actively manage climate change risks and opportunities and engage with relevant internal and external stakeholders to determine the impacts on financial planning and communicate the strategic direction and priorities. The ESG Committee is responsible for implementing processes to ensure the sustainable growth of the company and enable informed business decisions which minimise our contribution to climate change.

The Head of Sustainability reports directly into our Development Director who has responsibility for sustainability at the Executive Committee level, where overarching progress and performance against our targets is governed. The Head of Sustainability provides a monthly update to the Board on ESG matters and formally presents to the Executive Committee and the Board multiple times per year.

**COMPLIANCE STATEMENTS** CONTINUED

## TCFD CONTINUED

**Governance** continued**MANAGEMENT'S ROLE IN ASSESSING AND MANAGING CLIMATE-RELATED RISKS AND OPPORTUNITIES****Doing the Right Thing strategy**

Our ESG strategy covers our development practices, operational emissions and our social impact. It ensures that we operate responsibly in our dealings with all stakeholders and reinforces our commitment to the sustainable long-term growth of our business and employment-led regeneration of London. Our strategy is led by our Head of Sustainability and is implemented by our ESG Committee.

**Assessing climate related risks and opportunities**

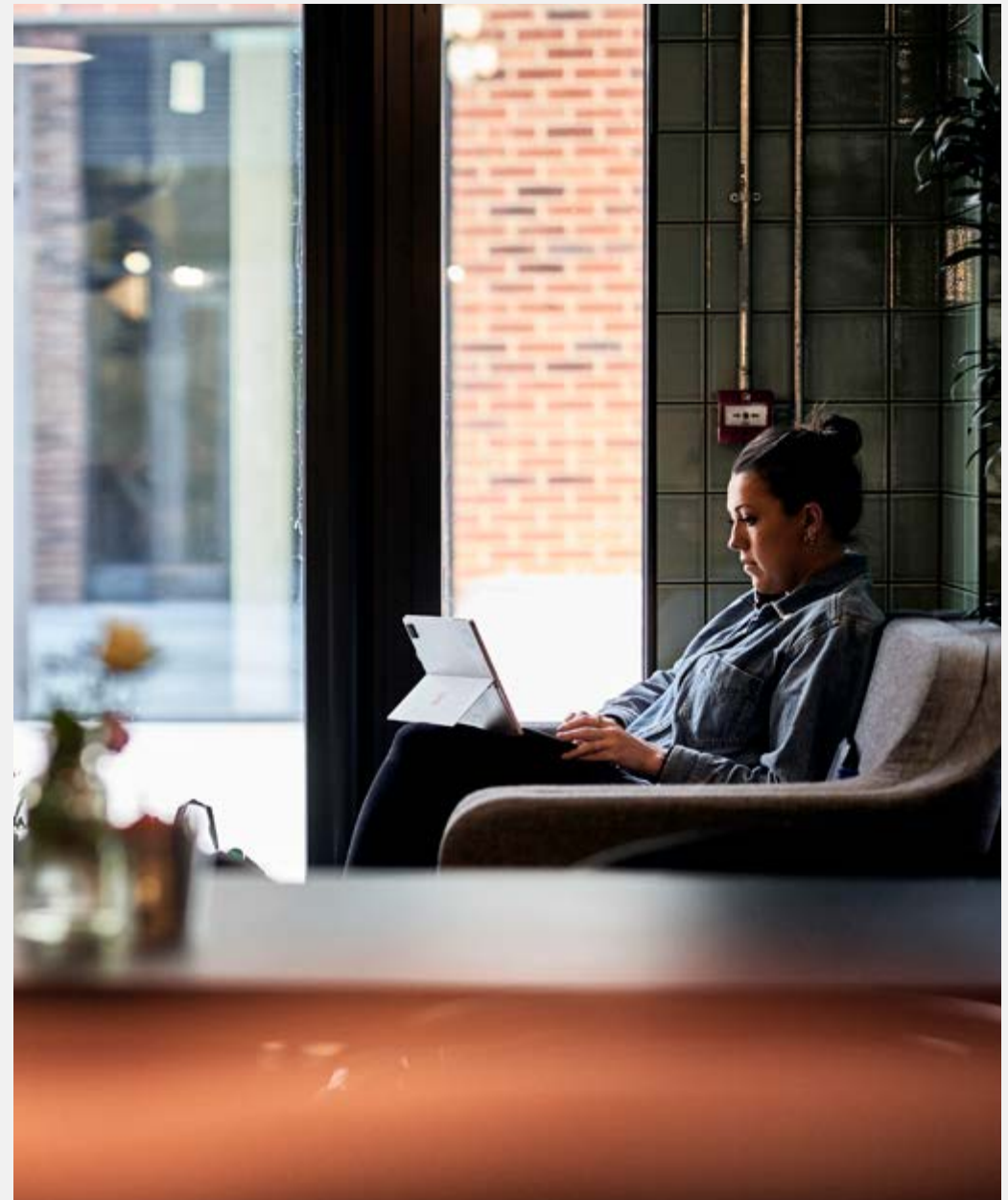
It is the responsibility of the ESG Committee to identify and assess specific climate change issues relating to our business, environmental initiatives, and performance against our objectives and targets. Key members of the committee include Head of Sustainability, Senior Facilities Manager, Senior Project Manager and Head of Legal.

Climate-related risks are captured in one or more of the Group's risk registers, which are reviewed and overseen by the Risk Management Group. All risks, including climate-related risks, are assessed against a scoring mechanism to ensure consistency. The scoring mechanism assesses risk as a combination of likelihood of the risk occurring

in the next 5 years and severity of impact if the risk were to occur. The risk registers record each risk, its score, the controls already in place to mitigate it and any further actions which are considered necessary or appropriate.

The Risk Management Group reports to the Executive Committee on the Group's risks and effectiveness of controls. The Executive Committee assesses the Group's principal risks and reports to the Risk Committee on those risks, the operation of the Group's risk management framework and all material changes to the Group's risks and controls. The Risk Committee is also able to ask for information directly from the Risk Management Group should it feel that is necessary and appropriate. The Risk Committee reviews the Executive Committee's assessment of the Group's principal risks and has responsibility for overseeing the Group's risk management framework. In turn, the Risk Committee reports to the Board, which has ultimate responsibility for setting the Group's risk appetite and managing the Group's risks and opportunities.

More details about our risk management framework and the role of the Risk Committee and the Risk Management Group can be found on pages 161 to 166.



**COMPLIANCE STATEMENTS** CONTINUED

## TCFD CONTINUED

## Strategy

As a responsible business we consider climate-related risks and opportunities across all our business activities including the design, construction, refurbishment and day-to-day operational management of our portfolio.

We identify risks and opportunities over short term (0-5 years), medium term (5-15 years) and long term (15+years) horizons.

## Short term

**(0-5 YEARS)**

In the short term we will continue to take a proactive approach to minimising the risks and maximising the opportunities associated with the international and national regulatory landscape, our customers' needs and expectations and a growing concern for resource efficiency. These priorities are shaping the way that we build, manage and occupy buildings to mitigate our contribution to climate change. Key short term risks and opportunities that we have identified are as follows:

- Increase in building regulation stringency (MEES levels, Part L regulations, heat network regulations)
- Shift in customer preferences
- Use of operational and construction recycling
- Sustainable transport



See pages 91 to 94

## Medium term

**(5-15 YEARS)**

Over the medium term we are focused on identifying and further managing financial risks associated with climate change. We continually assess market trends and investment opportunities to ensure we are providing a resilient and sustainable investment choice for the future.

- Regulatory Net Zero Carbon requirements
- Increased utility costs
- Increased cost of raw materials
- Availability of sustainable building materials
- Carbon pricing
- Grey water recycling
- Shift in customer preferences



See pages 91 to 94

## Long term

**(15+YEARS)**

To consider the longer-term climate-related issues, such as increased precipitation, a hotter climate and more volatile weather events, we continue to engage with our architects, contractors and engineers to consider opportunities to adapt to these climate-related issues in the design of our developments and refurbishments to ensure that our buildings are resilient and fit for the future.

- Shift in customer behaviour and preferences
- Rising mean temperatures
- Extreme variability in weather patterns
- Further increase in building regulation stringency
- Increase market valuation through resilience planning



See pages 91 to 94

## COMPLIANCE STATEMENTS CONTINUED

### TCFD CONTINUED

## Strategy continued

### IMPACT OF CLIMATE-RELATED RISKS AND OPPORTUNITIES ON OUR BUSINESS, STRATEGY AND FINANCIAL PLANNING

#### Business and Strategy

Our 'Doing the Right Thing' strategy ensures that we operate responsibly in our dealings with all stakeholders and reinforces our commitment to the sustainable growth of our business, including managing the impacts of climate-related risks and opportunities. Our 'Doing the Right Thing' strategy is also supported by several core policies including our Environmental Policy and Climate Change Policy as well as supporting risk management processes which set out how we will identify, manage and respond to climate-related risks and opportunities.

#### Financial Planning

The Board, with support from various committees, is ultimately responsible for ensuring that the impact of climate related risks and opportunities is considered within our financial planning. Financial impact assessments are undertaken and monitored at various levels with the business in order to consider the risks and opportunities from climate change and wider sustainability issues (such as energy, water, waste). These financial impacts are considered as of asset acquisition

stage and within our overall business strategy and financial planning, in particular when planning our CAPEX and OPEX budgets, to reduce our contribution to climate change and reduce our operational costs to ensure that our buildings remain attractive to tenant and are resilient to change. Budgets include allocations towards sustainable construction practices, energy efficiency technologies, on-site renewable energy, and green energy procurement. In March 2021 Workspace issued its first green bond and raised debt to specifically finance or refinance green refurbishment projects.

As an example, the risk associated with the Minimum Energy Efficiency Standard (MEES), whereby landlords are unable to let or renew a letting if a property falls below an E rated EPC, was identified as a 'high' risk as it is considered to have a substantive financial impact on Workspace as it directly affects our ability to let out units, and thus has a significant impact on our profits. To manage this risk, a subcommittee including representatives from the development and sustainability teams was set up to closely monitor progress.

### RESILIENCE OF STRATEGY, TAKING INTO CONSIDERATION DIFFERENT CLIMATE-RELATED SCENARIOS, INCLUDING A 2°C OR LOWER SCENARIO

Our properties are at risk from physical climate-related issues including changes in temperature extremes leading to increase cooling and heating loads, changes in precipitation leading to flash flooding, and physical damage to buildings from extreme weather events, which in turn can lead to greater stresses on our properties. We assess the risks that climate change presents to our portfolio and customers at least annually. This information is used to ensure that our 'Doing the Right Thing' strategy and buildings are resilient and fit for a changing future. Our 'Doing the Right Thing' strategy's objectives and targets help to deliver resilient buildings to support our business, customers and the communities that our business operates within.

Our strategy and supporting policies have all been influenced by legislation such as Greenhouse Gas (GHG) and Carbon Reporting Scheme (SECR) reporting, Energy Saving Opportunity Scheme (ESOS), and the Minimum Energy Efficiency Standard (MEES).

We focus heavily on energy and carbon reduction measures, to ensure that our assets operate as efficiently as possible. As detailed in the Metrics and Targets section below we have developed science-based targets which are set against recognised 1.5°C transition scenarios. Setting targets in this way will enable us to determine a carbon reduction trajectory between our base year of 2019/20 and target year of 2029/30.

**COMPLIANCE STATEMENTS** CONTINUED

## TCFD CONTINUED

**Risk management****IDENTIFYING AND ASSESSING  
CLIMATE-RELATED RISKS**

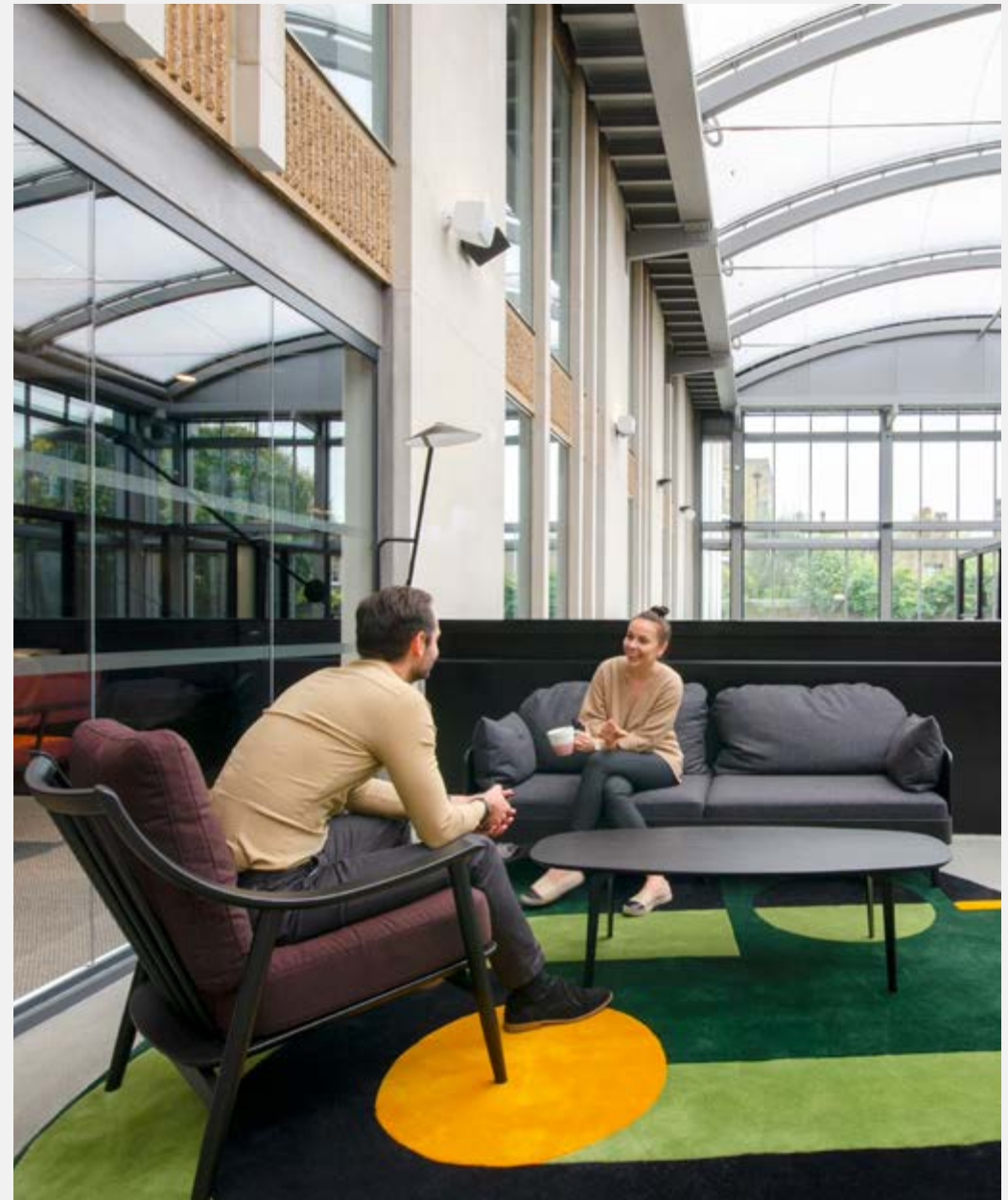
Risk management continues to be an integral part of all our activities. Risks and opportunities are considered in every business decision we make. It is embedded in our culture to consider potential risks of any new business decision. We focus on key risks which could impact on the achievement of our strategic goals and therefore on the performance of our business.

**RISK MANAGEMENT FRAMEWORK**

We have an established risk management framework in place to help us capture, document and manage risks facing our business. The Risk Committee oversees the effectiveness of risk management throughout the organisation. See our risk management framework on page 166.

Our aim is to manage each of our risks and mitigate them so that they fall within the risk appetite level we are prepared to tolerate for each risk area. Risk appetite reflects the overall level of risk acceptable with regards to our principal business risks. The Board is responsible for deciding the amount of risk it is willing to take. High risk, after considering the controls we have in place to mitigate risks, is not generally tolerated. We work towards a medium to low risk profile, ensuring that we have mitigating actions in place to bring each risk down to within the agreed risk appetite.

Our risk management framework is underpinned by close working relationships between the Executive Directors, senior management and other employees, which enhances our ability to efficiently capture, communicate and action any risk issues identified.



**COMPLIANCE STATEMENTS** CONTINUED

## TCFD CONTINUED

**Risk management** continued**IDENTIFYING AND ASSESSING RISKS**

Overall, we identify and assess risks across two key areas: Principal Business (Strategic) Risks and Operational Risks.

The three-scaled (low, medium, high) risk severity score is determined using the following calculation: Impact x Impact x Likelihood, which provides a weighted impact scoring. The impact is determined on a scale from 1 (low) to 4 (severe) based on revenue, property valuation variation, hazard and health & safety and reputational consequences. Likelihood is determined on a scale from 1 (unlikely) to 4 (almost certain), considering the likelihood of the risk materialising within a five-year period against the following criteria:

- <20%: unlikely,
- 21-49%: possible,
- 50-79%: likely,
- >80%: almost certain.

The below table list our most material climate-related risks and their potential financial impact on our business, along with our current mitigation strategy.

	RISK	POTENTIAL FINANCIAL IMPACT	MITIGATION STRATEGY
<b>TRANSITION RISKS</b>			
<b>POLICY AND LEGAL</b>	Increased pricing of GHG emissions	Increased operating costs	<ul style="list-style-type: none"> <li>- Continue to purchase green electricity.</li> <li>- Continue rolling out the energy reduction programme.</li> </ul>
	Enhanced emissions-reporting obligations	Increased operating costs	<ul style="list-style-type: none"> <li>- Annual review of legislative landscape.</li> <li>- Integration of legislative compliance costs into business plans.</li> <li>- Implementation of reporting structures and procedures to manage compliance risk.</li> <li>- Monthly review of energy and emissions data by the energy manager and verification by external specialist to ensure accuracy.</li> <li>- Anticipating future stringent energy efficiency building regulations through continuous energy efficiency programme.</li> </ul>
	Mandates on and regulation of existing products and services	Write-offs, asset impairment, and early retirement of existing assets due to policy changes	<ul style="list-style-type: none"> <li>- Upgrading of energy intensive units and continuous monitoring of the portfolio's exposure to the Minimum Energy Efficiency Scheme (MEES).</li> </ul>
<b>TECHNOLOGY</b>	Substitution of existing products and services with lower emissions options	Costs to adopt/deploy new practices and processes	<ul style="list-style-type: none"> <li>- Roll out of energy efficiency technologies (including smart Building Management Systems (BMS) and air source heat pumps).</li> </ul>

**COMPLIANCE STATEMENTS** CONTINUED

## TCFD CONTINUED

**Risk management** continued**IDENTIFYING AND ASSESSING RISKS** CONTINUED

	RISK	POTENTIAL FINANCIAL IMPACT	MITIGATION STRATEGY
<b>TRANSITION RISKS</b> CONTINUED			
<b>MARKET</b>	Shift in customer behaviour	Increased capital expenditures and operating costs Reduced revenue from decreased demand for goods/services	<ul style="list-style-type: none"> <li>- Hosting environmental groups providing a platform for customer to exchange ideas on how to build a more sustainable workplace but also to create a feedback loop and ensure that Workspace are responding to customers' expectations and needs.</li> <li>- Including ESG questions in customer surveys.</li> </ul>
	Increased cost of raw materials	Increased cost for redevelopment and refurbishment activities	<ul style="list-style-type: none"> <li>- Investigating low cost, low environmental impact alternatives to traditional building materials.</li> <li>- Keep as much of the old building structure as possible in refurbishment projects.</li> </ul>
	Increased utility prices	Increased operating costs	<ul style="list-style-type: none"> <li>- Electricity contract on a REGO certified green tariff.</li> <li>- Continue investigating self-generation opportunities (on-site renewable generation for all new development projects).</li> </ul>
	Market uncertainty	Re-pricing of assets	<ul style="list-style-type: none"> <li>- Maintain an attractive portfolio through our Net Zero Carbon strategy.</li> </ul>
<b>REPUTATION</b>	Increased stakeholder concern or negative stakeholder feedback	Reduction in capital availability	<ul style="list-style-type: none"> <li>- Provide transparency through our annual participation to industry sustainability benchmarks such as CDP and GRESB.</li> </ul>
<b>PHYSICAL RISKS</b>			
<b>CHRONIC</b>	Changes in precipitation patterns and extreme variability in weather patterns	Increased capital costs (e.g., damage to facilities)	<ul style="list-style-type: none"> <li>- On-going improvement of our buildings external structure as part of our rolling refurbishment programme.</li> <li>- Factoring potential flooding impacts into new developments at the planning stage.</li> </ul>
	Rising mean temperatures	Increased operating cooling costs	<ul style="list-style-type: none"> <li>- Continue installing air source heat pumps for all new developments and refurbishments. Insulation and efficient cooling measures are taken into account for all new developments.</li> </ul>

**COMPLIANCE STATEMENTS** CONTINUED

## TCFD CONTINUED

**Risk management** continued**IDENTIFYING AND ASSESSING RISKS** CONTINUED

The below table list our main climate-related opportunities and their potential financial impact on our business, along with our progress to date.

	OPPORTUNITY	POTENTIAL FINANCIAL IMPACT	PROGRESS
<b>RESOURCE EFFICIENCY</b>	Use of recycling	Reduce construction costs	<ul style="list-style-type: none"> <li>- We are aiming for high demolition waste recycling rates in our redevelopment projects.</li> <li>- We are closely engaging with our waste contractors to improve our recycling areas on site and introduce more streams where necessary.</li> </ul>
	Move to more efficient buildings	Increase in property valuation, lower operating costs	<ul style="list-style-type: none"> <li>- Our rolling sustainable green refurbishment programme, as well as the installation of air source heat pump and energy efficiency technologies ensure that our portfolio becomes more resilient to transitional and physical climate-related risks.</li> <li>- Energy audits were carried out across our portfolio as part of the Energy Savings Opportunity Scheme. We then implemented the identified energy efficiency initiatives. This included lighting upgrades, BMS and control optimisation, HVAC upgrades, baseload management and building fabric upgrades.</li> </ul>
	Reduced water usage and consumption	Increase in property valuation, lower operating costs	<ul style="list-style-type: none"> <li>- Through the installation of water efficiency fixtures and leak detection system, we ensure that our water usage decreases year on year.</li> </ul>
	Availability of sustainable building materials	Better competitive position to reflect shifting consumer preferences, resulting in increased revenues	<ul style="list-style-type: none"> <li>- We continue to investigate and trial new sustainable materials where possible in new development projects.</li> </ul>
<b>ENERGY SOURCE</b>	Use of lower-emission sources of energy	Reduced exposure to future fossil fuel price increases, less sensitivity to changes in carbon prices Increased reputational benefits and capital availability	<ul style="list-style-type: none"> <li>- We have worked with external consultants to review our portfolio and determine which sites are suitable for onsite renewable generation. All new developments have solar PV panels installed. We also install air source heat pumps to remove our dependence on gas powered heating.</li> </ul>
	Use of new technologies	Returns on investment in low-emission technology Increased reputational benefits and capital availability	<ul style="list-style-type: none"> <li>- We will continue to improve insulation measures and cooling alternatives. For example we install air source heat pumps to remove the need for gas powered heating.</li> </ul>
<b>PRODUCTS AND SERVICES</b>	Development and/or expansion of low emission goods and services	Increased revenue through demand for lower emissions products and services	<ul style="list-style-type: none"> <li>- We ensure that our energy management programme puts us in a competitively advantageous position in regard to the increasing demand for sustainable buildings in the London property market. We now have 61 % of our portfolio with Energy Performance Certificates rated between A and C which is a high percentage compared to our peers.</li> <li>- We encourage the use of more efficient modes of transport through the installation of Electric Vehicle (EV) charging stations at sites operated by Workspace. This anticipates future customer demands.</li> </ul>



**COMPLIANCE STATEMENTS** CONTINUED

## TCFD CONTINUED

**Risk management** continued**IDENTIFYING AND ASSESSING RISKS** CONTINUED

	OPPORTUNITY	POTENTIAL FINANCIAL IMPACT	PROGRESS
<b>MARKETS</b>	Use of public-sector incentives	Access to green finance	<ul style="list-style-type: none"> <li>- We issued our first green bond thus raising debt to specifically finance or refinance green refurbishment projects.</li> </ul>
	Behaviour change	Reduced operating costs (e.g., through efficiency gains and cost reductions)	<ul style="list-style-type: none"> <li>- We work with customers to implement behavioural change and emissions reduction which will result in reduced costs for all parties involved and facilitates the exchange of different ideas and strategies.</li> </ul>
	Shift in consumer preference	Better competitive position to reflect shifting consumer preferences, resulting in increased revenues	<ul style="list-style-type: none"> <li>- We engage with our customers, listening to their feedback and ideas through our "environmental groups".</li> <li>- We voluntarily share information on our carbon emissions and energy usage to both our customers and investors through our website.</li> <li>- We work with groups such as the Better Buildings Partnership to help raise awareness and work with other leading commercial property owners to improve the sustainability of existing commercial building stock.</li> </ul>
<b>RESILIENCE</b>	Participation in renewable energy programs and adoption of energy efficiency measures	Increased market valuation through resilience planning	<ul style="list-style-type: none"> <li>- We work with external consultants to review our portfolio and determine which sites are suitable for onsite renewable generation.</li> <li>- Our new developments integrate on-site solar panels.</li> <li>- Energy audits were carried out across our portfolio as part of the Energy Savings Opportunity Scheme. We then implemented the identified energy efficiency initiatives. This included lighting upgrades, BMS and control optimisation, HVAC upgrades, baseload management and building fabric upgrades.</li> </ul>
	Supply chain engagement	Increased reliability of supply chain and increased market valuation through resilience planning	<ul style="list-style-type: none"> <li>- We carry out Lifecycle Carbon Assessments at design stage of redevelopment projects.</li> <li>- We engage with our supply chain to ensure that construction practices limit the use of new material where possible and make use of materials with highly recycled or recyclable content.</li> <li>- We aim for BREEAM "Excellent" certifications for all our new developments and major refurbishment projects.</li> </ul>

**COMPLIANCE STATEMENTS** CONTINUED

## TCFD CONTINUED

**Risk management** continued**PRINCIPAL BUSINESS (STRATEGIC) RISKS**

These are risks which impact achievement of our strategy and objectives. They are identified, assessed and managed by the Executive Committee but are ultimately owned by the Board. The Board Risk Committee receives updates on these principal risks at least twice a year, and considers whether we continue to operate within our desired risk appetite.

**OPERATIONAL RISKS**

These are lower level risks covering day-to-day processes and procedures and regulation requirements. These cover all areas of the business, such as Finance, Operations, Investment and Development and are assessed, managed and owned by the Risk Management Group, which reports to the Executive Committee. Day-to-day operational risks are managed via risk registers each of which is reviewed and challenged by the Risk Management Group at least twice per year. Changes in operational risks are reported to the Board Risk Committee as appropriate.



## COMPLIANCE STATEMENTS CONTINUED

### TCFD CONTINUED

## Metrics and Targets

### Metrics used to assess climate-related risks and opportunities in line with its strategy and risk management processes

To understand our impacts and performance we report on a wide range of consumption and intensity metrics relating to energy, carbon, waste and water.

### Scope 1, Scope 2 and Scope 3 Greenhouse Gas Emissions (GHG) and the related risks

Carbon emissions represent one of our largest environmental impacts and we are actively working to reduce our sources of carbon where possible. Significant contributors to our operational carbon emissions are the electricity and gas consumed within our buildings; by improving the energy efficiency of our buildings we aim to reduce our overall carbon footprint. Following an in-depth analysis of our Scope 3 emissions, we now have a much better understanding of the emissions associated with our development and refurbishment activities which make up the majority of our Scope 3 emissions. Refer to page 97 for our Scope 1, 2 and 3 greenhouse gas emissions data and year on year changes.

### Targets used to manage climate-related risks and opportunities and performance against targets

To reduce our carbon emissions, we continue to focus on designing low-carbon buildings and implementing energy efficiency initiatives throughout the portfolio, whilst actively engaging with both our site staff and customers.

### OUR MAIN TARGETS TO REDUCE EMISSIONS ARE:

- 1 Reduce absolute Scope 1 GHG emissions 42% by FY2030 from a FY2020 base year
- 2 Continue annually sourcing 100% renewable electricity through FY2030 (Scope 2)
- 3 Reduce Scope 3 GHG from capital goods 20% per square foot of net lettable area by FY2030 from a FY2020 base year
- 4 Deliver a net zero carbon real estate portfolio by 2030 (includes operational & embodied carbon)
- 5 Undertake embodied carbon assessments for all new developments and major refurbishment projects
- 6 Develop a comprehensive climate change resilience strategy for our portfolio by March 2022

